



Title VI Plan

Adopted May 5, 2014

Title VI Policy for City of Escalon

Effective: July 1, 2011

Revised: January 1, 2014

The City of Escalon (City) are committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

No person or group of persons will be discriminated against with regard to fares, routing, scheduling, or quality of transportation service that the City furnishes, on the basis of race, color, or national origin. Frequency of service, age and quality of the City's vehicles assigned to routes, quality of the City's bus stops in the City limits and location of routes will not be determined on the basis of race, color or national origin.

For additional information on City's obligation regarding non-discrimination, please write to:

City of Escalon
Transit Coordinator
2060 McHenry Avenue
Escalon, CA 95320
Fax to: 209-691-7439
Email to: transit@cityofescalon.org

Any person who believes that he or she has, individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color, or national origin may file a Title VI complaint with the City.

The complaint must be filed within 180 days of the date of the alleged discrimination. Written complaints may be sent to the City of Escalon, Transit Coordinator, 2060 McHenry Avenue, Escalon, CA 95320 or a [complaint form](#) may be completed and forwarded to the City of Escalon via email to transit@cityofescalon.org or online at www.cityofescalon.org.

In addition to the Title VI complaint process at the City, a complainant may file a Title VI complaint with the Federal Transit Administration (FTA), Office of Civil Rights, Region IX, 201 Mission Street, Suite 1650, San Francisco, California 94105-1839 or with the California Department of Transportation, Division of Rail and Mass Transportation, PO BOX 942874, MS #39, Sacramento, CA 94274-0001.

This notice is available online at www.cityofescalon.org, posted on all eTrans buses and is available in the eTrans Rider's Guide.

Título VI Política de Ciudad de Escalon

Efectiva: 01 de julio 2011
Revisado: 01 de enero 2014

La ciudad de Escalon (Ciudad) se compromete a garantizar que ninguna persona sea excluida de participar en, o negado los beneficios de sus servicios sobre la base de raza, color u origen nacional, protegido por el Título VI del Acta de Derechos Civiles de 1964, en su versión modificada.

Ninguna persona o grupo de personas serán objeto de discriminación en lo que respecta a las tarifas, rutas, horarios, o la calidad del servicio de transporte que el Ayuntamiento aporta, sobre la base de raza, color, u origen nacional. Frecuencia de servicio, la edad y la calidad de los vehículos de la ciudad asignados a las rutas, la calidad de autobuses de la ciudad se detiene en los límites de la ciudad y la ubicación de las rutas no se determinará sobre la base de raza, color u origen nacional.

Para obtener información adicional sobre la obligación de la Ciudad con respecto a la no discriminación, por favor escriba a:

Ciudad de Escalon
Coordinador de Tránsito
2060 McHenry Avenida
Escalon, CA 95320
Fax al: 209-691-7439
Correo electrónico a: transit@cityofescalon.org

Cualquier persona que cree que él o ella tiene, de forma individual o como miembro de un grupo específico de personas, ha sido sometida a la discriminación por motivos de raza, color, u origen nacional, puede presentar una queja del Título VI con la Ciudad.

La queja debe ser presentada dentro de los 180 días de la fecha de la supuesta discriminación. Las quejas por escrito pueden ser enviados a la ciudad de Escalon, Coordinador de Tránsito, 2060 McHenry Avenue, Escalon, CA 95320 o un formulario de queja puede ser completado y enviado a la ciudad de Escalon por correo electrónico a transit@cityofescalon.org o en línea en www.cityofescalon.org.

Además del proceso de queja del Título VI de la Ciudad, un demandante puede presentar una queja del Título VI con la Administración Federal de Tránsito (FTA), la Oficina de Derechos Civiles, Región IX, 201 Mission Street, Suite 1650, San Francisco, California 94105- 1839 o con el Departamento de Transporte, División de Rail Y Transporte Masivo, PO BOX 942874, MS # 39, Sacramento, CA 94274-0001 California.

Este aviso está disponible en línea en www.cityofescalon.org, publicado en todos los autobuses eTrans y está disponible en la Guía del eTrans Rider.

**Title VI Program Statements For Federal Transit
Administration**
Effective: May 5, 2014

Requirement to Record and Report Transit-Related Title VI Investigations, Complaints, and Lawsuits

The City is required to prepare and maintain a list of investigations, complaints, or lawsuits that pertain to allegations of discrimination on the basis of race, color, and/or national origin in transit-related activities and programs and that pertain to the entity submitting the report, not necessarily the larger agency or department of which the entity is a part.

The City of Escalon has not been involved in any transit-related Title VI investigations, complaints or lawsuits.

The City of Escalon's Transit Coordinator will maintain a list of Title VI investigations, complaints, and lawsuits and include a summary and description of actions taken by the City, as required by the Title VI regulations. The list will include the date that the investigation, lawsuit, or complaint was filed; a summary of the allegations(s); the status of the investigation; lawsuit, or complaint; and actions taken in response, or final findings related to the investigation, lawsuit, or complaint. The list will be included in the City's Title VI submittal to Caltrans and the FTA every three years.

Title VI Equity Analysis

The City does not have transit related facilities under construction or planned to be constructed using Federal Transit Administration funding. Therefore, this section does not apply.

Title VI Questions And Answers

What is Title VI?

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving Federal financial assistance.

The City of Escalon is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI of the Civil Rights Act of 1964. If you believe you have been subjected to discrimination under Title VI, you may file a complaint.

How do I file a Title VI Complaint?

If you believe you have been discriminated against, you may file a signed, written complaint within one hundred and eighty (180) days of the date of alleged discrimination. The complaint should include the following information:

- Your name, address, and how to contact you (i.e., telephone number, email address, etc.)
- How, when, where, and why you believe you were discriminated against. Include the location, names, and contact information of any witnesses.

The complaint may be filed in writing to:

City of Escalon
Transit Coordinator
2060 McHenry Avenue
Escalon, CA 95320
Fax to: 209-691-7439
Email to: transit@cityofescalon.org

Printable Form: Online at www.cityofescalon.org as a PDF.

Email: transit@cityofescalon.org

Phone: 209.691.7465

Fax: 209.691.7439

Hearing Impaired: 711 (TDD/TTY)

Complaint Assistance: The City will assist with writing a complaint if the complainant is unable to do so.

Complainants may also file a Title VI complaint with an external entity such as the Federal Transit Administration (FTA), California Department of

Transportation (Caltrans) other federal or state agency, or a federal or state court. However, should a complaint be filed with the City and an external entity simultaneously, the external complaint will supersede the City's complaint and the City's complaint procedures will be suspended pending the external entity's findings.

What happens to my complaint to the City?

All complaints alleging discrimination based on race, color or national origin in a service or benefit provided by the City is recorded on the Customer Comment Database Program Form and immediately assigned a complaint number by the City's Transit Coordinator.

The City's Transit Coordinator reviews the Title VI complaint and provides appropriate assistance to complainants, including those persons with disabilities, or who are limited in their ability to communicate in English.

In instances where additional information is needed for assessment or investigation of the complaint, the City will contact the complainant in writing within 15 working days. Failure of the complainant to provide the requested information by a certain date may result in the administrative closure of the complaint.

The City will investigate the complaint and prepare a draft written response subject to review by the City Engineer. If appropriate, the City's Transit Coordinator may administratively close the complaint.

The City's Transit Coordinator will investigate a formal Title VI complaint within ten (10) working days of receiving the complaint. Based upon all of the information received, the City's Transit Coordinator will prepare a draft written response subject to review by the City Engineer and/or City Manager.

The City's Transit Coordinator will determine if the complaint may be administratively closed after the draft is written, or if a final written response is needed. If a final written response is needed, the City's Transit Coordinator will send the response to the complainant and advise the complainant of his/her right to file a complaint externally.

The complainant also will be advised of his/her right to appeal the response to federal and state authorities as appropriate. The City will use its best efforts to respond to a Title VI complaint within sixty (60) working days of its receipt of such a complaint, unless a complaint is filed with the City and an external entity simultaneously as noted previously.

How will I be notified of the outcome?

The City's Transit Coordinator will send a final written response to the complainant and advise the complainant of his or her right to file a complaint externally. The City will use its best efforts to respond to Title VI complaints within sixty (60) working days of its receipt of such complaints.

In addition to the complaint process at the City, a complainant may file a Title VI complaint with the:

U.S. Department of Transportation

Federal Transit Administration
Office of Civil Rights, Region IX
201 Mission Street, Suite 1650
San Francisco, California 94105-1839.

California Department of Transportation

Division of Rail and Mass Transportation
PO BOX 942874, MS #39
Sacramento, CA 94274-0001

Who can file a complaint?

Any person who believes that they have, individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color, or national origin may file a Title VI complaint with the City.

A complaint must be filed within 180 days after the date of the alleged discrimination. Written complaints may be filed with:

City of Escalon
Transit Coordinator
2060 McHenry Avenue
Escalon, CA 95320
Fax to: 209-691-7439

Email to: transit@cityofescalon.org

Or this form may be used to file a complaint online at www.cityofescalon.org.

In addition to the Title VI complaint process at the City, a complainant may file a Title VI complaint with the:

U.S. Department of Transportation
Federal Transit Administration
Office of Civil Rights, Region IX
201 Mission Street, Suite 1650
San Francisco, California 94105-1839.

Federal Transit Administration
Office of Civil Rights
Attn: Title VI Program Coordinator
East Building, 5th Floor – TCR
1200 New Jersey Avenue, S.E.
Washington, DC 20590

California Department of Transportation
Division of Rail and Mass Transportation
PO BOX 942874, MS #39
Sacramento, CA 94274-0001

Title VI Complaint Form

Title VI of the 1964 Civil Rights Act requires that “No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”

The following information is necessary to assist us in processing your complaint. Should you require any assistance in completing this form, please let us know.

Complete and return this form to:

City of Escalon
Transit Coordinator
2060 McHenry Avenue
Escalon, CA 95320
Fax to: 209-691-7439
Email to: transit@cityofescalon.org

1. Complainant's Name: _____

2. Address: _____

3. City: _____ State: _____ Zip Code: _____

4. Telephone Number (home): _____ (business): _____

5. Person discriminated against (if someone other than the complainant): _____

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

6. Which of the following best describes the reason you believe the discrimination took place? Was it because of your:

1. Race

2. Color

3. National Origin

7. What date did the alleged discrimination take place? _____

8. In your own words, describe the alleged discrimination. Explain what happened and whom you believe was responsible. Please use the back of this form if additional space is required.

9. Have you filed this complaint with any other federal, state, or local agency; or with any federal or state court? Yes :_____ No:_____

If yes, check each box that applies:_____

Federal agency: _____

Federal court: _____

State agency: _____

State court: _____

Local agency: _____

10. Please provide information about a contact person at the agency/court where the complaint was filed.

Name: _____

Address: _____

City:_____ State:_____ Zip Code:_____

Telephone Number:_____

11. Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's Signature

Date

If you have any questions or need assistance filling out this form, please contact the City's Transit Coordinator at 209.691.7465, TTD/TTY users can call 711 through the California Relay Service.

The City will respond within 60 days of the alleged discrimination once the City receives this form. The complaint must be filed within 180 days of the date of the alleged discrimination.

Formulario de Queja del Título VI

Título VI del Acta de Derechos Civiles de 1964 requiere que "Ninguna persona en los Estados Unidos, por motivos de raza, color u origen nacional, ser excluida de participar en, ser negado los beneficios de, o ser sujeto a discriminación bajo cualquier programa o actividad que reciba asistencia financiera federal".

La siguiente información es necesaria para ayudarnos a procesar su queja. Si necesita ayuda para completar este formulario, por favor háganoslo saber.

Completar y devolver este formulario a:

Ciudad de Escalon
Coordinador de Tránsito
2060 McHenry Avenida
Escalon, CA 95320
Fax al: 209-691-7439
Correo electrónico a: transit@cityofescalon.org

1. Nombre del querellante: _____

2. Dirección: _____

3. Ciudad: _____ Estado: _____ Código Postal: _____

4. número de teléfono (casa): _____ (de negocios): _____

5. persona discriminada (si una persona distinta del denunciante):

Nombre: _____

Dirección: _____

Ciudad: _____ Estado: _____ Código Postal: _____

6. ¿Cuál de las siguientes opciones describe mejor la razón por la que cree que el discriminación tuvo lugar? Fue por su:

a. Raza: _____

b. Color: _____

c. Origen Nacional: _____

7. ¿En qué fecha la supuesta discriminación tienen lugar? _____

Membership of the Escalon City Council By Race

Escalon City Council 2014

Ed Alves, Mayor



Gary Haskin, Mayor Pro-Tem



Danny Fox



Jeff Laugero



Robert Swift

Race	Quantity
White	5
African American	0
Asian/Pacific Islander	0
American Indian or Alaskan Native	0
Native Hawaiian or Other Pacific Islander	0
Multi Race	0
Hispanic	0

Limited English Proficiency Plan for City of Escalon

Effective: July 1, 2011

Revised: May 5, 2014

Title VI and its implementing regulations require that FTA recipients take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient (LEP). According to FTA Circular 4702.1B:

“Certain FTA recipients or subrecipients, such as those serving very few LEP persons or those with very limited resources may choose not to develop a written LEP plan. However, the absence of a written LEP plan does not obviate the underlying obligation to ensure meaningful access by LEP persons to a recipient’s program or activities. Recipients or subrecipients electing not to prepare a written language implementation plan should consider other ways to reasonably provide meaningful access.”

The City currently implements a number of measures to ensure that limited-English speaking clients and customers have meaningful input into its services and projects. Therefore, the City staff believes that it meets the standard for providing methods for meaningful input and access for limited-English speaking customers.

Four Factor Analysis

The U. S. Department of Transportation (DOT) issued its *Policy Guidance Concerning Recipient’s Responsibilities to Limited English Proficient (LEP) Persons* [Federal Register: December 14, 2005 (Volume 70, Number 239)]. This policy states that DOT recipients are required to take reasonable steps to ensure meaningful access to programs by LEP persons. This coverage extends to the recipient’s entire program. There are four factors for agencies to consider when assessing language needs and determining what steps they should take to ensure access for LEP persons:

- 1) The number or proportion of LEP persons eligible to be served or likely to be encountered by a program, activity or service of the recipient;
- 2) The frequency with which LEP individuals come in contact with the program;
- 3) The nature and importance of the program, activity or service provided by the recipient to people’s lives; and
- 4) The resources available to the recipient and costs. A brief description of the self-assessment undertaken in each of these areas follows.

- The number or proportion of LEP persons eligible to be served or likely to be encountered by a program, activity or service.

Of its 7,132 total residents, the City is the home of only 485 residents who speak English “less than very well”, “not well” and/or “not at all” – this represents only 6 percent of the City’s population. This was reported in the American Community Survey of the U.S. Census Bureau (2010). People of Spanish descent are the primary LEP persons likely to be involved with the City programs and transit services. For the City, California place, the American Community Survey of the U.S. Census Bureau (2010) shows that among the area’s population, 94 percent speak English as a first language or “very well” as a second language. For groups who speak English “less than very well”, “not well” and/or “not at all”, 7.3 percent are Hispanic, and 0.3 percent of the City’s population is limited English speaking persons of Asian descent.

- The frequency with which LEP individuals come in contact with the program.

The City has assessed the frequency at which staff has or could possibly have contact with LEP persons. This includes examining census data, phone inquiries, requests for translated documents, and staff feedback. As discussed above, census data indicate that there is a small percentage of the general population who are Spanish-speaking persons, and fewer than 40 people of various descents who speak English less than very well, not well and/or not at all. As a transportation provider, it is necessary to recognize these segments of the general population. Phone inquiries and staff feedback indicate that the City’s transit dispatchers and drivers interact relatively little with people with limited English speaking skills.

- The nature and importance of the program, activity or service provided by the recipient to people’s lives.

Public transportation and regional transportation planning is vital to many people’s lives. According to the Department of Transportation’s *Policy Guidance Concerning Recipient’s Responsibilities to Limited English Proficient (LEP) Persons*, “Providing public transportation access to LEP persons is crucial. An LEP person’s inability to utilize effectively public transportation may adversely affect his or her ability to obtain health care, or education, or access to employment.” As part of the preparation of the City’s Short Range Transit Plan, FY 2009/10-FY2018/19, Publictransit.us administered an on-board passenger survey to collect data on usage of and access to eTrans transit services. According to the survey, the most common age among all the participants in the three surveys was 65 or older. This

support the fact eTrans can be considered a senior transit service as most of its patrons are over the age of 65.

To further assess personal mobility options, each respondent was asked how he or she would have made the surveyed trip had eTrans not been available. The most frequent response was friend or family member (75 percent). An additional 12 percent indicated they would not have made the surveyed trip if the service were not available. These data would indicate that eTrans transit services is very important as a primary means of transportation for its customers.

➤ The resources available to the recipient and costs.

The City assessed its available resources that are currently being used, and those that could be used, to provide language assistance. Notwithstanding the significant cuts in funding for public transportation service, the City provides a reasonable degree of services for limited English speaking persons upon request.

The City staff uses a number of public outreach techniques cited in the San Joaquin Council of Governments (SJCOG) “Public Participation Plan”, including the following:

Interaction with the Limited-English Proficiency Persons

Public Meetings & Workshops

- Offer customized presentations to existing groups and organizations.
- Co-host workshops with community groups, business associations, etc.
- Sponsor a forum or summit with partner agencies, with the media, or other community organizations.
- Encourage opportunities for public input directly to City Council members.
- When City staff makes community presentations to groups whom they know in advance are limited-English speakers, an interpreter is hired to translate information from the presentation to meeting attendees.
- When customers communicate with City staff and state a language preference, requested materials are provided in the requested language.

Techniques for Public Meetings/Workshops

- Open Houses.
- Facilitated discussions.
- Question and Answer session with City transit staff and City Council members.
- Customized presentations.
- Vary the time of day for workshops (day/evening).

Visualization Techniques

- Maps.
- Charts, Illustrations, Photographs.
- Web content and interactive games.
- Electronic voting.
- PowerPoint slide shows.

Polls/Surveys

- For major planning studies, such as the Short Range Transit Plan, conduct statistically valid telephone polls in English as well as in Spanish.
- Electronic surveys via web.
- Intercept interviews where people congregate, such as at transit hubs.
- Printed surveys distributed at meetings, transit hubs, on-board transit vehicles etc.

Printed Materials

- User- friendly documents (including use of executive summaries.
- Outside review of written materials to ensure clear, concise language.
- Post cards.
- Maps, charts, photographs, and other visual means of displaying information.

Targeted Mailings/Flyers

- Work with community-based organizations to distribute flyers.
- Distribute "Take-one" flyers to key community organizations.
- Notices that are posted on City transit vehicles are provided in English and Spanish, as drivers most frequently come into contact with Spanish-speaking individuals. The City provides these notices to other limited-English speaking customers upon request.

Utilize local media

- News releases.
- Opinion pieces/commentaries.
- Purchase display ads.
- Negotiate inserts into local printed media.
- Place speakers on Radio/ TV talk shows.
- Public Service Announcements on radio and TV.
- Develop content for public access/cable television programming.
- Civic journalism and non-profit partnerships.

Use of the Internet/Electronic Access to Information

- Web site with updated content.
- Use social media to reach a larger audience.
- Electronic duplication of open house/workshop materials.
- Interactive web with surveys.

- Use the web to provide interaction among participants.
- Access to planning data (such as maps, charts, background on travel models, forecasts, census data, and research reports).
- Provide information in advance of public meeting.

Notify Public via

- Blast e-mails.
- Notice widely disseminated through new partnerships with community-based and interest organizations.
- Newsletters.
- Printed materials.
- Electronic access to information.
- Local media.
- Notices placed on board transit vehicles at transit hubs.

Techniques for Involving Low Income Communities and Communities of Color

- "Take One" flyers on transit vehicles and transit hub.
- Outreach in the community (flea markets, churches, health centers, etc.).
- Include information on meeting notices and how to request translation assistance.
- Robust use of "visualization" techniques, including maps and graphics to illustrate trends, choices being debated, etc.

Techniques for Reporting on Impact of Public Comments

- Direct mail and email to participants from meetings, surveys, etc., to report final outcomes.
- Newsletter articles.
- Updated and interactive web content.

Techniques for Involving Limited-English Proficient Populations

- Personal interviews or use of audio recording devices to obtain oral comments.
- Translated documents and web content on key initiatives.
- On-call translators for meetings.
- Translated news releases and outreach to alternative language media, such as radio, television, newspapers, and social media.
- Include information on meeting notices on how to request translation services.
- Robust use of visualization techniques, including maps and graphics to choices being debated, etc.
- Train staff to be alert to and anticipate the need of low-literacy participants in meetings, workshops, and the like.
- Information/comment tables or booths at community events and public gathering places.
- Comment cards/"take one" cards on board transit vehicles.

LEP Training and Implementation by City Staff

- When new hires start employment, City's transit contractor provides copies to the City of its own policies and procedures regarding Title VI. These materials has been updated to include City's policy on outreach to and communication with limited-English speaking persons.
- As new policies/procedures are developed, or existing policies/procedures are amended, these new documents are distributed to affected employees through various methods, including but not limited to paper distribution, electronic documents, postings in employee break rooms, and scheduled group or individual training sessions.
- Vehicle operators, who are the most direct point of contact for LEP persons, have several methods to respond to an LEP individual. In many instances, LEP individuals are accompanied by a companion who speaks English and can translate for the customer. In addition, some vehicle operators are bilingual. If vehicle operators are not bilingual, they are instructed to ask for assistance from a bilingual passenger. In the few cases where there is no one on the bus who can offer language assistance, the vehicle operator contacts a dispatcher. All of eTrans dispatchers speak Spanish, and they are available to assist vehicle operators in translating for their customers.

Safe Harbor Stipulation

Federal law provides a "Safe Harbor" situation so that recipients can ensure with greater certainty that they comply with their obligation to provide written translations in languages other than English. A "safe harbor" means that if a recipient provides written translation in certain circumstances, such action will be considered strong evidence of compliance with the recipient's written-translation obligations under Title VI.

The City complies with the Safe Harbor provisions when additional information is requested to be translated in languages other than English.

Monitoring Plan

The City will update the LEP and Title VI Plan as required by FTA, which at the minimum is every three years. At a minimum, the plan will be reviewed and updated when more data from the 2010 U.S. Census is available, when a new census occurs or when it is clear that higher concentrations of LEP individuals are present in the City's transit service area. Updates will include the following as defined below.

Documentation of LEP Personal Contacts

- How the needs of LEP persons have been addressed.
- Determination of the current LEP population in the service area.

- Determination as to whether the need for translation services has changed.
- Determine whether local language assistance programs have been effective and sufficient to meet the need.
- Determine whether the City's financial resources are sufficient to fund language assistance resources needed.
- Determine whether the City has fully complied with the goals of this LEP Plan.
- Determine whether complaints have been received concerning the City's failure to meet the transit needs of LEP individuals.

Public Participation Plan for City of Escalon

Adopted: May 5, 2014

INTRODUCTION

Located in California's Central Valley, Escalon is an attractive city of 7,208 persons (2013 California Department of Finance population estimates) in a productive area of San Joaquin County, which comprises of 2.3 square miles. The city is surrounded on all sides by scenic agricultural land and open spaces.

Escalon continues to foster its goal of maintaining a vibrant and diversified community. The City's mission statement of "Taking pride in our community through quality service" is apparent through the aggressive policies adopted to preserve a family atmosphere and high quality of life.

Escalon boasts a low crime rate, an award-winning school district, quality residential homes and a quaint, 1920's era downtown.

The City of Escalon (City) is geographically located on State Route 120 between the San Francisco Bay Area and the historic Mother Lode leading to Yosemite National Park. The City is 25 minutes from Stockton, Modesto and Manteca; Escalon offers a central location with direct access to all modes of transportation. As part of this transportation planning process, The City desires and requests citizen input on the work, projects, and products proposed and created by the City.

eTrans is provided under contract with the San Joaquin Regional Transit District (RTD). This contractual arrangement has been in place since June 1, 2012. RTD has subcontracted the service to MV Transportation, Inc of Dallas, TX and operates the service on behalf of RTD. The present services include a local dial-a-ride service within the City limits and a deviated fixed route service known as Route 1 between Escalon Park and Ride Lot and Modesto.

The transit service serves a population area of 7,208 (2013 California Department of Finance population estimates) and serves a service area of 2.3 square miles. This service area includes the City limits.

The City recognizes the importance and necessity of the public participation process.

The following groups govern the activities of the City:

The Escalon City Council sets the overall policy for the transit system. There is a total of five City Council members. The City Council meets on the 1st and 3rd Monday of each month at 7:00 pm at Escalon City Hall.

All meetings of the Escalon City Council are open to the public. Members of the public may request time on the agenda of the Escalon City Council to comment on specific subjects of interest to the City Council Members. A

minimum of two weeks advance notice should be given for requested agenda time. Additional subcommittees and working groups may be appointed at any time by Mayor to address specific transportation- related topics or areas of interest to the City.

GOALS AND OBJECTIVES

The public participation process required by 23 CFR 450 should "... provide complete information, timely public notice, full public access to key decisions, and support early and continuing participation of the public in developing plans and Transportation Improvement Programs..."

The City is committed to the availability of timely, complete information; to the notification of and public access to the decision-making process; and to ongoing public participation throughout the transportation planning process including, but not limited to, the development of the Short Range Transit Plan, the Transportation Improvement Program, review of transit services, fares and operating perimeters and Federal Transit Administration (FTA) civil rights issues such as Title VI, Disadvantage Business Enterprise (DBE), Equal Opportunity Program (EEO), Americans With Disabilities Act (ADA), Unmet Transit Needs Hearing and the Public Participation Process. Through this *Public Participation Process*, the City aims to identify methods for obtaining public input and encouraging public participation in the transportation planning process.

STAKEHOLDERS AND PUBLIC GROUPS

The City has identified the following groups and individuals as those having potential interest in public input and participation opportunities:

- Neighborhood organizations;
- Homeowner associations;
- Chamber of Commerce and other business groups;
- Groups representing travel modes - transit, bicycle, pedestrian, freight;
- Advocacy groups for the disadvantaged and/or minority groups;
- Media – newspapers, television, radio;
- Governmental agencies;
- Educational Institutions (school districts, community colleges, private schools, State universities);
- Organizations or individuals who have been notified of public hearings for major projects, or organizations and individuals who have submitted written comments relating to public hearings for major projects, service changes and plans. These individuals and organizations would remain on the mailing list as long as the major project is under development.

INFORMATION ACCESS

All planning and programming information of the City's transit system (eTrans) is available for public review. The information can be viewed at the Escalon City Hall, 2060 McHenry Avenue, Escalon, CA 95320. Additional information is posted online at www.cityofescalon.org.

OUTREACH TECHNIQUES

Information about all the City meetings is added to the existing Public Meeting Calendar that is produced weekly and that is distributed to local newspapers (Escalon Times, Modesto Bee, The Record) as well as local radio stations in Modesto and Escalon, and is placed on the City's website. In addition, the agenda for the meetings is posted in at Escalon City Hall and on the website, www.cityofescalon.org, a minimum of seventy two hours prior to the meetings.

Meeting information, when needed, is included in the City's newsletter, as appropriate. This newsletter is published quarterly and distributed to transit passengers and all City residents. Regular meetings, as well as special activities related to transit planning, Title VI and project development would be included.

Press releases to area newspapers, television stations, and radio stations is used to notify citizens of upcoming activities of the City.

The City maintains an active participation in the local government access cable channel. Programs describing the activities of the City are included in the programming.

The City's website, www.cityofescalon.org, is be used to provide information about the City's activities including information about the development of the Short Range Transit Plan, the Transportation Improvement Program, Unmet Transit Needs Hearing and Federal Transit Administration (FTA) civil rights documents such as Title VI and others. The City's representatives is listed along with contact information.

Formal notices for public input meetings are published in the Escalon Times.

INPUT MECHANISMS

The City accepts input and comments from the public through a variety of means:

- a) The City's website at www.cityofescalon.org
- b) By mail to 2060 McHenry Avenue, Escalon, CA 95320.

c) By emailing to jandoh@cityofescalon.org.

d) By faxing a request or letter to 209.691.7439.

Comment forms can also be obtained at www.cityofescalon.org, by calling 209.691.7465 to have one mailed, by emailing a request to jandoh@cityofescalon.org or by faxing to 209.691.7439.

The public may submit comments to the individual Escalon City Council members or direct to the City Council itself. Comments on the City's transit services, plans, reports, and programs may be made at public input meetings. The City ensures that all public input meeting locations are accessible in accordance with the Americans with Disabilities Act (ADA).

Members of the public, or a representative of a group, with expressed comments on a particular topic may request of the Mayor an appointment to serve as a citizen representative on an appropriate subcommittee if one is activated.

Interested members of the public is able to offer input to the committees at a public forum element of each agenda.

The City does consider and respond to all public input received during the planning and program development processes. If significant written or oral comments are received on transit services, FTA civil rights or plans, a summary, analysis, and report on the disposition of the comments is made a part of the conclusion of the public participation process.

SCHEDULE

Notification and announcement of all upcoming public input meetings are made approximately 30 days in advance of the scheduled meeting through the methods described in the Outreach Techniques section of this plan. Legal notice of a scheduled public input meeting is published in the Escalon Times approximately 10 to 30 days prior to the meeting.

Regularly scheduled public input meetings occur on an as needed basis based on specific subject matter such as the development of the Short Range Transit Plan, the Transportation Improvement Program, review of transit services, fares and operating perimeters, Unmet Transit Needs Hearing, Federal Transit Administration (FTA) civil rights issues such as Title VI, Disadvantage Business Enterprise (DBE), Equal Opportunity Program (EEO) and Americans With Disabilities Act (ADA). Other public input meetings are held throughout the year, as necessary.

Updates and revisions to the City's Public Participation Plan require a 45-day comment period. The City Council will approve this plan following the completion of the public comment period, if revisions are needed after the initial adoption of the plan.

EVALUATION

The City will review this Public Participation Plan periodically in order to monitor the effectiveness of the procedures outlined in this document. Following evaluation of the outputs and outcomes of the Public Participation Plan, The City may revise these methods to incorporate new and innovative ways to involve the public in the transportation decision-making process.

SUMMARY OF PUBLIC PARTICIPATION ACTIVITIES

During Fiscal Year 2013-2014, the following is a summary of Title VI policy planning activities that took place:

- Promoted the San Joaquin Council of Governments Unmet Transit Needs process which included consultation and soliciting feedback regarding current and future transit service needs in Escalon. The public outreach process included conducting a survey online and on board transit buses, publishing flyers for distribution to the ridership, posting on the transit buses, issuing a press release to local media outlets (Escalon Times, The Record and Modesto Bee), issuing a formal public notice within the Escalon Times, adding information about the process on www.cityofescalon.org and lastly holding a formal public hearing at the Escalon City Council on December 3, 2013.
- Promoted the Title VI Policy and Public Participation Process for a 45 day period and sought feedback from the public. The public outreach process included publishing flyers for distribution to the ridership, posting on the transit buses, issuing a press release to local media outlets (Escalon Times, The Record and Modesto Bee), issuing a formal public notice within the Escalon Times, adding information about the process on www.cityofescalon.org and lastly holding a formal public hearing at the Escalon City Council on May 5, 2014. The draft plan was available for review by the public at Escalon City Hall, 2060 McHenry Avenue, Escalon, CA 95320.
- There has been no service or fare changes to eTrans fares, routes and services since August 2012.

CONTACT INFORMATION

The City believes firmly in the essential role of the public in the transportation planning process, welcoming any and all comments from citizens or groups concerning transportation issues.

The City may be contacted at the following:

City of Escalon
2060 McHenry Avenue
Escalon, CA 95320
Phone: (209) 691-7400
Fax: (209) 691-7439
Website: <http://www.cityofescalon.org>

Title VI Service Standards for City of Escalon

Effective: January 1, 2014

Service Standards

1. Vehicle Load

Measure: Provides service levels to prevent overcrowding and standees.

The City system-wide goal is to have an average maximum load factor for local service not to exceed 1.25, as measured by a ratio of total passengers to seats on board the vehicles. This equates to a maximum of approximately 5 standees on a 21' vehicle.

The City works closely with its contractor to ensure passengers are not left behind due to overcrowding or overloads. Overcrowding is particularly monitored on routes monthly. CITY provides bus service using 21 foot buses to minimize overcrowding and ensure passengers wait no longer than 60 minutes for the next bus during peak periods.

Buses in City fleet currently used have seating capacities of:

Length	Make	Model	Seats
21 ft	Starcraft	Allstar	16

2. Vehicle Headway

Measure: Provides adequate service frequency based on the corridor of operation and ridership demand.

The City system-wide goal is to provide service every 60 minutes during the peak and 180 minutes during the off-peak times between Escalon and Modesto, as demand warrants. Services in rural areas of the City is deployed as demand warrants. The vehicle headway standard is designed to ensure that passengers have equitable wait times for transit vehicles. Vehicle headways are measured as the amount of time between the departure of two subsequent buses along the same route or service corridor. The peak period is defined as Monday through Friday between 6:00 a.m. and 9:00 a.m. and 3:00 p.m. to 6:00 p.m.

3. On-time Performance

Measure: Provides accessible and reliable transit services to Escalon

To ensure reliable services, the City aims to have a 90% on-time performance target at major stops and transfer hubs and an 80% on-time performance target at minor timepoint stops for fixed route operations. In addition, the City standard is less than 1% of fixed-route trips missed or removed from the daily schedule. For dial-a-ride services, the standard for on-time performance is at least 90% of all dial-a-ride trips arriving within the thirty minute pick-up window.

4. Service Availability

Measure: Provides accessible and reliable transit services to Escalon

City goal is to provide transit service to major origins and activity centers within Escalon and in Modesto. This goal includes providing transit within ¼ mile of 70% of all Escalon residents by census block, 70% of major employers and other large trip generators, and 70% of large multifamily housing developments as well as ensuring that 70% and 70% of middle and high schools are within ½ mile and ¼ mile, respectively, of transit service.

Service Policies

1. Distribution of Transit Amenities

The transit amenities policy is designed to provide the framework for the distribution of bus stop amenities equitably throughout the system. When resources allow for improvements at multiple stop locations, the City will prioritize resources based on passenger activity and transfer opportunities. The City will also recognize the amount of observed boarding versus alighting activity when siting amenities such as shelters, benches, and real-time information screens.

In situations where the City has the authority and available resources to site new amenities at multiple bus stops, amenities will be programmed for placement at those stops based on a ranked score. Amenities may include, but are not limited to, shelters, seating, trash receptacles, and transit information displays. Rankings are based on total scores assigned to each candidate stop and are based on weighted factors, including passenger boardings, transfer opportunities, and access to major activity nodes. While the City will use rankings to program the installation of amenities, external factors (e.g., site limitations, regulations of local jurisdictions, etc.) may dictate that amenities be installed out of order or not at all. Maintenance and replacement of existing amenities will not be subject to ranked scoring.

2. Vehicle Assignment

The vehicle assignment policy is designed to provide the framework for the distribution of buses in an equitable fashion throughout the system. All vehicles used in transit service will be ADA accessible and accommodate at least two wheelchairs and two bicycles. Vehicle size and capacity will be assigned based on demand and passenger load factors.

Attachments for the Title VI Program

1. Title VI Policy (English and Spanish)
2. Title VI Compliance Statements Required by the Federal Transit Administration
3. Title VI Questions and Answers
4. Title VI Complaint Form
5. Membership of the Escalon City Council By Race
6. Limited English Proficiency Plan
7. Public Participation Plan
8. Title VI Service Standards
9. LEP Letter/Procedure for Employee and Contractors
10. Title VI Notice on Buses, Rider's Guide, Online and City Hall (English and Spanish)
11. Escalon City Council Resolution and Minutes Approving the Title VI Program (May 5, 2014)



CITY OF ESCALON

To: All Employees and Contractors

Re: **Non-English Speaking Customers**

As providers of public transportation, we may encounter customers who have limited English-speaking skills. City of Escalon employees and contractors may be a point of contact for those with limited English proficiency (LEP). There are several tools that are available when responding to an LEP individual. In many instances, LEP individuals are accompanied by a companion who speaks English, and can translate for the customer. In addition, some City of Escalon employees and contractors employees are bilingual. If you are a City of Escalon employees and contractors employee who is not bilingual, ask for assistance from a bilingual person or consult the Basic Spanish for Transit Employees handbook.

When you have a person with whom you have difficulty communicating, and there is no other person nearby who can translate, contact the City of Escalon Transit Coordinator via email, telephone, in person or cell phone. If the passenger's primary language is Spanish, the City of Escalon Transit Coordinator will be able to obtain resources necessary to help the person. If there is no one available to speak Spanish, please take the person's information and state that someone will be in touch with them with a 24 hour period.

Please sign and date stating you understand this policy and will comply. Thank you in advance for your cooperation.

Signature

Print Name

Date

**City of Escalon - Development Services Department
Planning – Building – Engineering - Transit
2060 McHenry Avenue, Escalon, CA 95320
Telephone: (209) 691-7400 Fax: (209) 691-7439**



City of Escalon Title VI Policy

In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), the City of Escalon operates programs without regard to race, color, and national origin. Contact the City of Escalon Transit at 2060 McHenry Avenue, Escalon, CA 95320, (209) 691-7465, or email: jandoh@cityofescalon.org to request additional information regarding City of Escalon's non-discrimination obligations.

Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with the City of Escalon or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI Program Coordinator, East Building -- 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by FTA.



Ciudad de Escalon Política del Título VI

En cumplimiento de regulaciones del Departamento de Transporte del Título VI de EE.UU. (49 CFR parte 21), la ciudad de Escalon opera programas sin distinción de raza, color y origen nacional. Póngase en contacto con el Ayuntamiento de Escalon Tránsito en 2060 McHenry Avenue, Escalon, CA 95320, (209) 691-7465, o por correo electrónico: jandoh@cityofescalon.org para solicitar información adicional con respecto a la ciudad de las obligaciones del Escalon de no discriminación.

Cualquier persona que crea a sí mismo o cualquier clase específica de personas a ser sometidas a una discriminación prohibida por el Título VI podrá, por sí mismo o por un representante archivar una queja por escrito con la ciudad de Escalon o con la Oficina de la Administración Federal de Tránsito (FTA) de los Derechos Civiles, Atención: Programa del Título VI Coordinador, East Building - 5 ° piso TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. Una queja debe ser presentada no más tarde de 180 días después de la fecha de la supuesta discriminación, a menos que el plazo de presentación es extendida por TLC.



eTrans is provided by contract with San Joaquin Regional Transit District, and is a service of the City of Escalon, Development Services Department.



eTrans buses are "Safe Places". If you are between the ages of 12 and 17, years old and you are in danger, please board an **eTrans** bus and ask that you need a Safe Place. Our bus operator will help you obtain assistance from the Family & Youth Services of San Joaquin County For more information call (877) 643-4750.

Safe Place:

Ripon Transit: (209) 599-2108 - www.cityofripn.org

Riverbank/Oakdale Transit Authority (ROTA): (209) 889-7444 - www.rotabus.com

San Joaquin RTD: (800) HOW-TO-RIDE - www.sanjoaquinRTD.com

Stanislaus Regional Transit (StaRT): (800) 282-1516 - www.srt.org

Modesto Area Dial-A-Ride: (209) 527-4900 - www.modestoareaexpress.com

Modesto Area Express (MAX): (209) 521-1274 - www.modestoareaexpress.com

Commuter Connection: (800) 525-SHARE - www.commuterconnection.com

Other Transit Operators in the Area

Welcome Aboard!

Welcome aboard **eTrans**, the City of Escalon's transit service! **eTrans** provides two types of transit services for your convenience. These services include:

- Escalon Dial-A-Ride service that operates within the City of Escalon with service provided to Riverbank. The bus will actually come to your door!

- Route 1 to Modesto, which provides a flexible fixed route service between Escalon Park and Ride Lot and Modesto at McHenry & Standiford Avenues, Vintage Faire Mall and to Kaiser Peremente Medical Center on Dale Rd. where you can connect to Modesto Area Express (MAX) Ripon Transit and Stanislaus Regional Transit (StaRT) buses. We want to thank you for joining us and hope you Enjoy The Ride!

We Want Your Bus Ride to be Perfect!

For comments, concerns, questions or suggestions regarding **eTrans** transit services, please contact:

John Andoh, Transit Coordinator

City of Escalon

2060 McHenry Ave.

Escalon, CA 95320

(209) 691-7465

FAX: (209) 691-7439

Email: transit@cityofescalon.org



For up to date transit information, visit our website at www.cityofescalon.org or call (209) 541-6645 or 511. TDD/TTY users may call 711 through the California Relay Service.

Transit Service Information

Service Hours:

eTrans operates between 7:15 a.m. and 6:09 p.m. Monday through Friday except on the following holidays: New Years Day, Dr. Martin Luther King Jr. Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day and Christmas Day.

Bike and Ride:

Bicycles are allowed on board all **eTrans** buses. Two bicycles can be stored on the front rack. If the rack is full, the bicycle may be brought inside in the bus at the bus operator's discretion. Riders are responsible for loading and unloading their own bicycles. The City or its contractors are not responsible for lost, stolen or damage bicycles.

Bicycle Lockers:

The City of Escalon manages bicycle lockers at the Escalon Park and Ride Lot located at Main Street and Viking Street. Four locker spaces are available for free. A key deposit is required. If you are interested in renting a locker, please call (209) 691-7465 or email jandoh@cityofescalon.org.

Telephone Numbers:

For personal trip planning assistance, call (209) 541-6645 or 511. TDD/TTY users call 711 through the California Relay Service.

Route Deviations and Dial-A-Ride Information:

To make a reservation, please call us at (209) 541-6645 Monday through Friday between 7:00 a.m. and 6:00 p.m. When the dispatcher is unavailable after hours and weekends, please leave a message. Call at least 15 to 30 minutes in advance for a ride. Should you no longer need a ride, please cancel as soon as possible.

The bus operates on a 30-minute window. The bus could show up 15 minutes before to 15 minutes after the time requested. The bus will only wait five minutes before proceeding to the next pick up or drop off. eTrans is a door-to-door service.

This means bus operators will provide assistance to the door of the pick up or drop off location with permission from the passenger.

When making a reservation, please provide us with the following:

- Your name and telephone number
- Where you would like to be picked up
- Where you are going
- The time you need to arrive at your destination
- When you would like to return
- Any special needs or requests

Route deviations on Route 1 to Modesto are on a first come, first served, space available basis. A passenger may only request up to two (2) deviations, unless passengers loads are light to warrant more deviations. Each deviation is requires an additional fare and is paid on top of the intercity fare to Modesto or Escalon. Escalon Dial-A-Ride does not charge a route deviation fare. Every time a passenger gets off the bus, the passenger will need to pay the full fare to reboard Escalon Dial-A-Ride for travel to another destination.

Subscription Service:

Available to passengers that have a regular travel pattern that is daily, weekly or monthly. Please call us to sign up for the service. The no-show and late cancel policy applies to this service.

No Shows and Late Cancels:

Prevent No Shows and Late Cancels! Please contact the driver/dispatcher at (209) 541-6645 if you no longer want a route deviation or trip on Escalon Dial-A-Ride. If a passenger receives six no-shows and/or late cancels in a one-year period, they will be subject to a two-week suspension from riding **eTrans** transit services. Passengers suspended may appeal the decision of the Transit Coordinator by mailing, faxing or emailing a letter to the Transit Coordinator. Contact information is on the Welcome Aboard panel.



Package Policy:

Space is limited; bring a maximum of five bags and/or packages. Bus operators are allowed to assist only to the door of the pick up or drop off location and cannot provide assistance with bags and/or packages that exceed 10 pounds. Should you lose an item on board an **eTrans** bus, please call us at (209) 541-6645. Items will be turned over to the Escalon Police Department. Call (209) 691-7300. The City and its contractor are not responsible for lost or stolen items.

Mobility Training:

We can teach you how to ride the bus. You will learn how to read a bus schedule, board at a bus stop and utilize features that are on board a bus. Participants will receive a free 10-Ride EZPass for participating in this program. Call (209) 691-7465 for more details.

Emergency Ride Home:

Commuter Connection, a program of the San Joaquin Council of Governments provides an emergency ride home program to registered workers who use transit to get to work. To participate, you must live in San Joaquin or Stanislaus Counties and register with Commuter Connection by calling 1-800-52-SHARE or visit www.commuterconnection.com.

ADA Service:

Passengers that are unable to board a fixed route bus or access a fixed route bus stop may apply for certification to use ADA service. ADA certified riders receive priority service on Escalon Dial-A-Ride, deviations on Route 1 to Modesto and coordinated transfers to RTD Dial-A-Ride, Modesto Area Dial-A-Ride, StaRT Runabout and ROTA Dial-A-Ride for travel beyond Escalon. Please call (209) 691-7465 for more details.

All buses are equipped with passenger lifts for mobility devices and meet ADA requirements. Lifts can only accommodate passengers and mobility devices that do not exceed 600 pounds combined weight or the size of a standard wheelchair.



Rules of the Road

Rules ensure the safety and comfort for all passengers and the bus operator. Please observe the following rules:

- No smoking on buses or transit facilities.
- Eating and drinking are permitted provided that you dispose of your waste from eating or drinking and do not spill on board the bus.
- No standing in front of the white "standee" line while the bus is in motion.
- No unnecessary conversation with the bus operator.
- No abusive, threatening or obscene language on the bus.
- All electronic devices turned on require the use of headphones.
- No hazardous materials or weapons of any kind shall be allowed on board (except oxygen).
- All animals brought on board must be in an approved carrier, except properly documented service animals.
- No signs or advertisements may be placed on board vehicles. To advertise on board buses, contact the City's Transit Coordinator at (209) 691-7465 or email: transit@cityofescalon.org.
- No vandalism or graffiti is allowed on buses or transit facilities.
- No illegal activity of any kind shall be tolerated.
- All strollers, scooters, folding carts and large packages must be stowed under the passenger seat.
- Rollerblades and skates are not allowed to be worn on buses.
- Shoes and shirts are required to ride buses.
- No littering on buses or transit facilities.

The above rules are enforced under the California Penal Code Section 640. Violation of the rules may result in the suspension of riders, a \$250 fine and/or six months of community service.

Additional Transit Service in Escalon

San Joaquin RTD provides transit services to the City of Escalon as shown below:

General Public Dial-A-Ride (GP-DAR): is a curb-to-curb Dial-A-Ride service for residents and visitors of San Joaquin County. GP-DAR serves the rural areas of San Joaquin County. The service area includes all of the San Joaquin County, including Ripon, Escalon, Thornton, Lockeford and Linden. **Use this service to travel to and from Manteca.** Zones have been established to assure accessibility to basic services such as shopping, public hospitals and connections to Metro (*Stockton Metropolitan Area*) and Intercity fixed routes. GP-DAR provides service Monday through Friday from 5:00 a.m. to 5:30 p.m. and Saturday and Sunday from 7:15 a.m. to 5:00 p.m. Reservations may be made 1 to 7 days in advance. To use this service, call (209) 955-8400 between 8:00 a.m. and 5:00 p.m.

Lifeline, Work Connection & Travel Training: RTD | Mobility administers grant-funded programs designed to connect senior citizens, low-income residents, and persons with disabilities, with the full range of San Joaquin RTD services. RTD offers three distinct services for those individuals residing in rural San Joaquin County who do not have access to transportation services called Rural Travel Training, Work Connection & Lifeline Services and are available in Escalon. For more information, please contact RTD | Mobility • Sandra Crivello • 209-467-6647 • scrivello@sanjoaquinRTD.com.

To request this Rider's Guide or other transit information in alternative and/or accessible formats, please call (209) 691-7465 or e-mail transit@cityofescalon.org.

TDD/TTY users may call 711 through the California Relay Service.

Bienvenido a bordo!

Bienvenido a bordo **eTrans**, la Ciudad de servicio de tránsito de Escalon! eTrans ofrece dos tipos de servicios de transporte para su comodidad. Estos servicios incluyen:

- Escalon Dial-A-Ride que opera dentro de la Ciudad de Escalón con el servicio prestado a la Ribera. El autobús en realidad vienen a su puerta!

- Ruta 1 a Modesto, que ofrece un servicio flexible de ruta fija entre el Escalón Park y Ride y Modesto en las avenidas y McHenry Standiford, el centro comercial Vintage Faire y al Hospital Kaiser de Dale Road, donde se puede conectar a Modesto Area Express (MAX) Ripon Tránsito y Stanislaus Regional Transit (StaRT) autobuses. Queremos darle las gracias por estar con nosotros y espero que disfruten el viaje!

Queremos su viaje en autobús que ser perfecto!

Para comentarios, inquietudes, preguntas o sugerencias con respecto a los servicios de tránsito eTrans, por favor póngase en contacto con:

John Andoh, Coordinador de Tránsito

City of Escalon

2060 McHenry Ave.

Escalon, CA 95320

(209) 691-7465

Fax: (209) 691-7439

email: transit@cityofescalon.org

Para obtener información actualizada de tránsito, visite nuestro sitio web o llame al www.cityofescalon.org (209) 541-6645 o 511. TDD / TTY pueden llamar al 711 a través del Servicio de Retransmisión de California.

¿Cómo usar esta guía y Ride the Bus

El mapa en la parte de reserva de esta guía muestra la zona de Dial-A-Ride y las rutas interurbanas a Modesto. Cuando se utiliza Escalon Dial-A-Ride, llame por lo menos 15 minutos de antelación (hasta 7 días de antelación) para recoger de lugares dentro de Escalón, o para conectar con el Riverbank / Oakdale Transit Authority (ROTA).

? Todas las paradas de autobuses interurbanos se muestran como triángulos en el mapa. Puntos de tiempo (los que se destacan en el programa) se muestran con puntos blancos en el mapa.

Utilice estos pasos para planificar sus viajes:

- Usa el mapa para identificar la ruta (s) que se conecta? dónde se encuentra y donde quiere ir.
- Encuentre el más cercano punto de tiempo en la ruta que es? más cercana a la parada de autobús en el que desea subir o? llame al (209) 541-6645 para solicitar el autobús para llegar a? su puerta. Los pasajeros pueden llamar por lo menos 15 minutos en el? adelantado, el mismo día o días hasta 7 por adelantado a? que el autobús venga a ti.
- Encuentra el calendario de la ruta (que se muestra en un color a juego?).

- Encontrar el punto de tiempo en el calendario. Lea hacia abajo para? ver a qué hora sale el autobús desde ese punto. Leer? de ancho (de izquierda a derecha) para ver cómo el progreso a lo largo? la ruta.

Las marcas paradas de autobús y el autobús:

Usted puede coger el autobús en cualquier punto de su ruta o área de servicio marcando el autobús a medida que pasa por ahí. Escoja un lugar seguro y visible y agitar el brazo como se acerque el autobús. Para bajar del autobús entre las paradas designadas, simplemente hacer que el conductor del autobús.

Todas las paradas están marcadas con unamarillo y morado

eTrans signo.Si la señal no es visible o está seguro de la ubicación de una parada de autobús, por favor llame al (209) 541-6645 para ayuda.



Reglas de la carretera

Reglas de garantizar la seguridad y comodidad para todos los pasajeros y al conductor del autobús. Por favor, observe las siguientes reglas:

- No se permite fumar en los autobuses o las instalaciones de tránsito.
- Comer y beber son permitidos siempre y cuando se deshaga de los desechos de comer o beber, y no se derrame a bordo del autobús.
- No estar de pie en frente del blanco "pasajeros de pie", mientras que la línea de autobús está en movimiento.
- No hay conversaciones innecesarias con el operador del autobús.
- No hay lenguaje abusivo, amenazador u obsceno en el autobús.
- Todos los dispositivos electrónicos encendido requieren el uso de auriculares.
- No hay materiales peligrosos o armas de cualquier tipo se permite a bordo (con excepción de oxígeno).
- Todos los animales llevados a bordo debe estar en una jaula aprobada, excepto adecuadamente documentado los animales de servicio.
- No hay señales o anuncios pueden ser colocados a bordo de vehículos. Para anunciarse en bordo de los autobuses, comuníquese con el Coordinador de la Ciudad de Tránsito en el (209) 691-7465 o por correo electrónico? transit@cityofescalon.org.
- No hay vandalismo o graffiti es permitido en los autobuses o las instalaciones de tránsito.
- No hay actividades ilegales de cualquier tipo que pueden ser tolerados.
- Todos los cochecitos, motos, carritos plegables y envases grandes deberán guardarse bajo el del asiento del pasajero.
- Los patines y los patines no se les permite ser usados en los autobuses.
- Los zapatos y las camisas están obligados a viajar en los autobuses.
- No tirar basura en los autobuses o las instalaciones de tránsito. Las reglas anteriores se aplican bajo la Sección 640 del Código Penal de California. La violación de las reglas puede resultar en la suspensión de los corredores, una. Multa de \$ 250 y / o seis meses de servicio a la comunidad.

Servicio de Información de Tránsito

Horario de atención:

eTrans opera entre las 7:15 am y 6:09 pm de Lunes a viernes, excepto en los siguientes días festivos: Día de Año Nuevo, el Dr. Martin Luther King Jr., Día de los Presidentes, Día de los Caídos, Día de la Independencia, Día del Trabajo, Día de los Veteranos? Acción de Gracias y Navidad.

Bicicleta y paseo:

Las bicicletas son permitidas a bordo de todas las bicicletas **eTrans** buses. Two se pueden almacenar en la parrilla frontal. Si el portabicicletas está lleno, la bicicleta se podrá interponer en el interior en el autobús a discreción del operador del autobús. Los viajeros son responsables de cargar y descargar sus propias bicicletas. La ciudad o sus contratistas no son responsables por la pérdida, bicicletas robadas o daños.

Taquillas de bicicletas:

La Ciudad de Escalon gestiona casilleros para bicicletas en el Parque de Escalon y Ride ubicado en la calle principal y la calle de los vikingos. Cuatro espacios vestidores están disponibles de forma gratuita. Un depósito de llaves se requiere. Si usted está interesado en el alquiler de un armario, por favor llame al (209) 691-7465 o por correo electrónico jandoh@cityofescalon.org

Teléfonos:

Para la asistencia personal de planificación de viaje, llame al (209) 541-6645 o 511. TDD / TTY llamar al 711 a través del Servicio de Retransmisión de California.

Las desviaciones de ruta y la información de Dial-A-Ride:

Para hacer una reservación, por favor llámenos al (209) 541-6645 de Lunes a viernes entre las 7:00 am y 6:00 pm Cuando el despachador no está disponible después de las horas y los fines de semana, por favor deje un mensaje. Llame por lo menos 15 a 30 minutos de anticipación a dar un paseo. En caso de que ya no necesita que lo lleven, por favor cancele lo más pronto posible. El autobús funciona en una ventana de 30 minutos. El autobús podría presentarse 15 minutos antes o 15 minutos después del tiempo solicitado. El autobús sólo va a esperar cinco minutos antes de pasar a la siguiente recoger o dejar. eTrans es un servicio de puerta a puerta. Esto significa que los operadores de autobuses preparará asistencia a la puerta de la recoger o dejar fuera de lugar con el permiso de los pasajeros.

Al hacer una reservación, por favor indiquenos el siguiente:

- Su nombre y número de teléfono
- ¿Dónde te gustaría ser recogidos
- ¿Dónde se va
- El tiempo necesario para llegar a su destino
- Cuando le gustaría volver
- Cualquier necesidades especiales o solicitudes

Desviaciones de ruta sobre la Ruta 1 a Modesto están en un primer llegado, primer servido, según el espacio disponible. Un pasajero puede solicitar un máximo de 2 desviaciones, a menos que? Las cargas de los pasajeros, son la luz para justificar las desviaciones más. Cada desviación es de \$ 1,00 y se paga en la parte superior de la tarifa interurbana de Modesto o Escalon. Escalon Dial-A-Ride no cobra una tarifa de desviación de la ruta. Cada vez que un pasajero se baja del autobús, el pasajero tendrá que pagar la tarifa completa de la subida a bordo Escalon Dial-A-Ride para viajar a otro destino.

Servicio de suscripción:

Disposición de los pasajeros que tengan un patrón de viaje regular que es diario, semanal o mensual. Por favor, llámenos para inscribirse en el servicio. La no presentación y fines de la política de cancelación se aplica a este servicio.

Si no se presenta y las últimas cancelaciones:

Prevenir no arribos y cancela de última hora! Por favor, póngase en contacto con el conductor / despachador (209) 541-6645 si usted ya no desea una desviación de la ruta o un viaje en el Escalon Dial-A-Ride. Si un pasajero recibe seis no se presenta y / o tarde cancela en un periodo de un año, estarán sujetos a una suspensión de dos semanas de viajar **eTrans** servicios de tránsito. Los pasajeros? Suspendidos pueden apelar la decisión del Coordinador de Tránsito por correo, fax o correo electrónico una carta al Coordinador de Tránsito. La información de contacto está en el panel de Bienvenido a bordo.

Paquete de Políticas:

El espacio es limitado; traer un máximo de cinco bolsas o paquetes. Los conductores de autobuses se les permite asistir solamente a la puerta de la camioneta o de caer apagado la localización y no se puede prestar asistencia con bolsas o paquetes que superen los 10 kilos. En caso de pérdida de un elemento a bordo de un autobús eTrans, por favor llámenos al (209) 541 a 6.645. Los artículos serán entregados al Departamento de Policía de Escalon. Llame al (209) 691-7300. La ciudad y su contratista no es responsable por artículos perdidos o robados.

Movilidad de Formación:

Nosotros le podemos enseñar a montar el bus. You aprenderá a leer un horario de autobuses, a bordo en una parada de autobús y utilizar funciones que están a bordo de un autobús. Los participantes recibirán de forma gratuita de 10 viajes EZPass por participar en este programa. Llame al (209) 691-7465 para más detalles.

Emergencia viajar a casa:

Conexión de viaje, un programa del Consejo de Gobiernos de San Joaquin ofrece un programa de viaje de emergencia a su casa a los trabajadores registrados que utilizan el transporte para ir a trabajar. Para participar, usted debe vivir en San Joaquin y Stanislaus y registrarse con conexión conmutar llamando al 1-800-52-SHARE o visite www.commuterconnection.com.

ADA de servicio:

Los pasajeros que no pueden subir a un autobús de ruta fija o tener acceso a una ruta fija parada de autobús puede solicitar la certificación para utilizar el servicio ADA. Pasajeros certificados de ADA recibir un servicio prioritario en Escalon Dial-A-Ride, las desviaciones en la ruta 1 a Modesto y transferencias coordinadas para RTD Dial-A-Ride, Modesto Area Dial-A-Ride, StaRT Runabout y ROTA Dial-Aride para viajar más allá de Escalon.

Por favor llame al (209) 691-7465 para más detalles.

Todos los autobuses están equipados con los pasajeros ascensores para dispositivos de movilidad y cumplir con la ADA requisitos. Ascensores sólo puede acomodar a los pasajeros y dispositivos de movilidad que no excedan de 600 libras de peso combinado o el tamaño de un estándar silla de ruedas.

Servicio de Tránsito adicional en la Escalón

San Joaquin RTD ofrece servicios de tránsito a la Ciudad de Escalón, como se muestra a continuación:

Público en general de Dial-A-Ride (GP-DAR): es una acera a acera de Dial-A-Ride para los residentes y visitantes del Condado de San Joaquin. GP-DAR sirve a las zonas rurales del Condado de San Joaquin. El área de servicio incluye todo el Condado de San Joaquin, incluyendo Ripon, Escalon, Thornton, Lockeford y Linden. **Utilice este servicio para viajar desde y hacia Manteca.** Las zonas se han establecido para asegurar la accesibilidad a los servicios básicos, tales como centros comerciales, hospitales públicos y las conexiones con Metro (Stockton Area Metropolitana) y las rutas interurbanas fijos. GP-DAR ofrece servicio de lunes a viernes de 5:00 am a 5:30 pm y los sábados y domingos de 7:15 am a 5:00 pm Reservas se pueden hacer de 1 a 7 días de antelación. Para utilizar este servicio, llame al (209) 955-8400 entre las 8:00 am y 5:00 pm.

Para solicitar este Riders Guide o información de otro tránsito en formatos alternativos accesibles, por favor llame al (209) 691-7465 o por correo electrónico transit@cityofescalon.org. TDD / TTY pueden llamar al 711 a través del Servicio de Retransmisión de California.

Título VI Aviso

En cumplimiento con los EE.UU. Departamento de Transporte de las regulaciones del Título VI (49 CFR parte 21), la Ciudad de Escalon opera programas sin distinción de raza, color y origen nacional. Póngase en contacto con la Ciudad de Escalon de tránsito en 2060 McHenry Ave., Escalon, CA 95320, (209) 691-7465, o por correo electrónico. Transit@cityofescalon.org para solicitar información adicional con respecto a la Ciudad de las obligaciones de no discriminación de la Escalon. Cualquier persona que se cree o cualquier clase específica de las personas a ser objeto de discriminación prohibida por el Título VI de mayo por el mismo o por un representante de archivo de una queja por escrito con la ciudad de Escalon o con la Administración Federal de Tránsito (FTA) Oficina de Derechos Civiles, Atención: Coordinador del Programa de Título VI, Edificio Este - 5th Planta TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. Una queja debe ser presentada a más tardar 180 días después de la fecha de la supuesta discriminación, a menos que el plazo de presentación se ha prorrogado por acuerdo de libre comercio.



Fixed Route & Escalon Dial-A-Ride

For more information call **209.541.6645**

www.cityofescalon.org



Effective August 6, 2012



Service Area Map (Mapa de Área de Servicio)

Legend

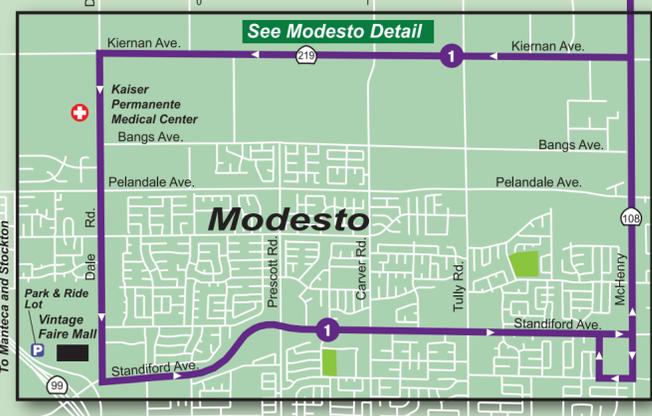
- 1** eTrans Route 1
- 2-41** MAX Routes 22, 25, 27, 28, 30, 31, 36, 37, 41
- 60** StaRT Route 60
- Route Direction
- Timepoint
- Bus Stop
- Transfer Point
- Park and Ride Lot
- Points of Interest
- Railroad Tracks
- Pass Sales Outlet
- Limited Service on this segment
- Bicycle Lockers Call (209) 691-7465 for Reservations.

For More Information (209) 541-6645
transit@cityofescalon.org
www.cityofescalon.org

Effective August 6, 2012

Designed and Produced by
 Lighterside Productions
www.lightersidepro.com

Approximate Scale in Miles
 0 1



Fare Information (Fares effective August 6, 2012)

Local Fares (Within Escalon and to Riverbank)

Fare Category	Adult (18-64)	Student (5-17) or College Student with ID.	Seniors (65 & Older), Persons with Disabilities & Medicare Card Holders
One Way Fare	\$ 1.50	\$ 1.50	\$.75
Route 1 Upgrade from Local Fare (with Transfer, EZ DayPass, 31-Day EZPass & 10-Ride EZPass)	\$ 1.50	\$ 1.50	No Charge
EZ DayPass (Unlimited rides on the day issued - Day Passes purchase from bus operator)	\$ 4.00	\$ 4.00	\$ 2.00
10-Ride EZPass (Good for 10 uses anytime)	\$14.00	\$12.00	\$ 7.00
31-Day EZPass (Unlimited rides for 31 days from first day of use)	\$65.00	\$40.00	\$35.00

Intercity Fares (Between Escalon & Modesto and Outside Escalon)

Fare Category	Adult (18-64)	Student (5-17) or College Student with ID.	Seniors (65 & Older), Persons with Disabilities & Medicare Card Holders
One Way Fare	\$ 3.00	\$ 3.00	\$ 1.50
Route 1 Deviations (within 3/4 mile radius of route)	+ \$ 1.00	+ \$ 1.00	+ \$ 1.00
EZ DayPass (Unlimited rides on the day issued - Day Passes purchase from bus operator)	\$ 6.00	\$ 5.00	\$ 2.00
10-Ride EZPass (Good for 10 uses anytime)	\$30.00	\$20.00	\$ 7.00
31-Day EZPass (Unlimited rides for 31 days from first day of use)	\$75.00	\$75.00	\$35.00
Stanislaus County Transfers to MAX, StaRT, ROTA and Modesto Area Dial-A-Ride	+ .25	+ .25	+ .25

eTrans accepts cash, check or prepaid fares. EZPasses may be purchased at Vineyard Pharmacy and Gifts, 1901 McHenry Avenue, Suite 202, Escalon and Escalon City Hall Finance Department, 2060 McHenry Ave., Escalon or through the mail by submitting a check or money order to City of Escalon, EZPasses, 2060 McHenry Ave., Escalon, CA 95320. Bus passes may also be purchased on the bus.

Bus Operators do not make change, so please have exact fare. Fares paid are for a one-way trip only - no round trip fares are allowed.

Up to three children under age 5 ride free with a farepaying passenger age 16 years old or older. Personal care attendants (PCA) may ride free with a passenger who has a disability as defined in the Americans With Disabilities Act.

San Joaquin RTD Senior and Persons with Disabilities Discount Card and Medicare Cards with photo ID are accepted for senior and persons with disabilities fares. For more information to obtain an RTD Discount Card call RTD at 1-800-HOW-TO-RIDE.

Transfers: Transfers between eTrans routes and services are free and valid for one-way travel and must be redeemed on the next available bus. eTrans accepts transfers from Modesto Area Express (MAX), Modesto Area Dial-A-Ride, Stanislaus Regional Transit (StaRT) and the Riverbank/Oakdale Transit Authority (ROTA) for a 25-cent discount off eTrans fare. Transfers are only accepted at locations where eTrans and the other transit operators meet.

Informacion de Tarifas (Tarifas Efectivo Octubre 24, 2011)

eTrans acepta dinero en efectivo, cheque o tarifas de prepago. Los pases de EZ se puede comprar en la farmacia de la Viña y regalos, 1901 McHenry Avenue, Suite 202, Escalon Escalon y el Ayuntamiento el Departamento de Finanzas, 2060 McHenry Ave., Escalon o por correo enviando un cheque o giro postal a la ciudad de Escalon, Pases de autobús, 2060 McHenry Ave., Escalon, CA 95320. Los pases de autobús también se pueden comprar en el autobús.

Los operadores de autobuses no dan cambio, así que por favor tenga la tarifa exacta. Las tarifas se pagan por un viaje de un solo sentido - no hay tarifas de ida y vuelta se les permite. Máximo tres niños menores de 5 años viajan gratis con una edad de pasajeros farepaying 16 años de edad o más. Asistentes de cuidado personal (PCA) puede viajar gratis con un pasajero que tiene una discapacidad tal como se define en la Ley de Estadounidenses con Discapacidades. San Joaquin RTD mayores y personas con discapacidad y la tarjeta de descuento de Medicare con las tarjetas de identificación con foto son aceptados para mayores y personas con discapacidades tarifas. Para obtener más información para obtener una Tarjeta de descuento de llamadas RTD al 1-800-HOW-TO-RIDE.

Transferencias: Las transferencias entre las rutas eTrans y servicios son gratuitos y válido para un viaje de ida y deben canjearse en el autobús disponible. eTrans acepta transferencias de Modesto Area Express (MAX), Modesto Area Dial-A-Ride, Stanislaus Regional Transit (StaRT) y la Riverbank / Oakdale Transit Authority (ROTA) para un descuento de 25 centavos de tarifa eTrans. Las transferencias sólo se aceptan en los lugares donde eTrans y los otros operadores de tránsito se encuentran.

eTrans Dial-A-Ride (lunes - viernes solamente)

El público en general de puerta a puerta de Dial-A-Ride, que incluye los límites de toda la ciudad de Escalon con el servicio a Jacob Myers Park en Riverbank.

De lunes a viernes Horario de atención:
 10:10 a.m. to 1:10 p.m.
 2:10 p.m. to 3:10 p.m.

Por favor, haga reservaciones por lo menos 15 minutos de antelación. Si necesita cancelar su viaje, llámenos tan pronto como sea posible. Usted puede hacer una reserva del viaje o cancelar un viaje llamando al (209) 541-6645 o 511. Las reservas pueden hacerse de lunes a viernes de 7:00 am a 6:00 pm

Las conexiones a ROTA es posible pedir al conductor del autobús o pedir a la operadora al hacer su reservación.

Quando Dial-A-Ride no está disponible, por favor, utilice la ruta 1 y solicitar una desviación de la ruta para los destinos dentro de la Ciudad de Escalon solamente.

No hay servicio los sábados, domingos o vacaciones.

Title VI Notice
 In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), the City of Escalon operates programs without regard to race, color, and national origin. Contact the City of Escalon Transit at 2060 McHenry Ave., Escalon, CA 95320, (209) 691-7465, or email: transit@cityofescalon.org to request additional information regarding City of Escalon's nondiscrimination obligations. Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with the City of Escalon or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI Program Coordinator, East Building - 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by FTA.

eTrans Route 1 Schedule - Escalon to Modesto to Escalon (Monday - Friday Only)

To Modesto - Southbound								To Escalon - Northbound							
Rite Aid Pharmacy at Jackson Ave. (Depart)	Downtown Park & Ride Lot Main St. at Viking St.	Escalon Community Center at Escalon Bellota Rd.	Escalon Bellota Rd. & Yosemite Ave. near Crossroads Plaza	McHenry Ave. & Catherine Wy.	Kiernan Ave. & McHenry Ave	Kaiser Permanente Medical Center at Dale Rd. & Bangs Ave.	Vintage Faire Mall at Dale Rd. & Veneman Ave. (Arrive)	Vintage Faire Mall at Dale Rd. & Veneman Ave. (Depart)	Target at McHenry Ave. & Standiford Ave.	McHenry Ave. & Kiernan Ave.	McHenry Ave. & Catherine Wy.	Escalon Bellota Rd. & Yosemite Ave. near Crossroads Plaza	Escalon Community Center at Escalon Bellota Rd.	Downtown Park & Ride Lot Main St. at Viking St.	Rite Aid Pharmacy at Jackson Ave. (Arrive)
1	2	3	4	5	6	7	8	8	9	6	5	4	3	2	1
7:14am	7:17am	7:18am	7:19am	7:25am	7:34am	7:40am	7:42am	7:44am	7:55am	7:58am	8:04am	Upon Request	Upon Request	8:09am	8:13am
8:14am	8:17am	8:18am	8:19am	8:25am	8:34am	8:40am	8:42am	8:44am	8:55am	8:58am	9:04am	Upon Request	Upon Request	9:09am	9:13am
9:14am	9:17am	9:18am	9:19am	9:25am	9:34am	9:40am	9:42am	9:44am	9:55am	9:58am	10:04am	Upon Request	Upon Request	10:09am	10:13am
Escalon Dial-A-Ride Service between 10:14 am and 1:14 pm - Call 209.541.6645 for a ride								Escalon Dial-A-Ride Service between 10:14 am and 1:14 pm - Call 209.541.6645 for a ride							
1:14pm	1:17pm	1:18pm	1:19pm	1:25pm	1:34pm	1:40pm	1:42pm	1:44pm	1:55pm	1:58pm	2:04pm	Upon Request	Upon Request	2:09pm	2:13pm
Escalon Dial-A-Ride Service between 2:14 am and 3:14 pm - Call 209.541.6645 for a ride								Escalon Dial-A-Ride Service between 2:14 am and 3:14 pm - Call 209.541.6645 for a ride							
3:14pm	3:17pm	3:18pm	3:19pm	3:25pm	3:34pm	3:40pm	3:42pm	3:44pm	3:55pm	3:58pm	4:04pm	Upon Request	Upon Request	4:09pm	4:13pm
4:14pm	4:17pm	4:18pm	4:19pm	4:25pm	4:34pm	4:40pm	4:42pm	4:44pm	4:55pm	4:58pm	5:04pm	Upon Request	Upon Request	5:09pm	5:13pm

eTrans Dial-A-Ride (Monday - Friday Only)

General public door-to-door Dial-A-Ride service that includes the entire city limits of Escalon with service to Jacob Myers Park in Riverbank.

Monday through Friday Service Hours:
 10:14 a.m. to 1:14 p.m.
 2:14 p.m. to 3:14 p.m.

Please make reservations at least 15 minutes in advance. If you need to cancel your trip, call us as soon as possible. You can make a trip reservation or cancel a trip by calling (209) 541-6645 or 511. Reservations can be made Monday through Friday from 7:00 a.m. to 6:00 p.m.

Connections to ROTA is possible by asking the bus operator or asking the dispatcher when making your reservation.

When dial-a-ride service is not available, please use Route 1 and request a route deviation for destinations within the City of Escalon only.

No Saturday, Sunday or Holiday service.

eTrans Stop 2 Transfers to Other Routes -

To Manteca & Stockton Transfer to RTD Call (209) 955-8400 to schedule a pick up on GPDAR.

eTrans Stop 6 Transfers to Other Routes -

To Downtown Modesto Transfer to MAX **27** at: 9:55am, 1:55pm, 3:55pm.

To Downtown Modesto Transfer to StaRT **60** at: 9:35am.

eTrans Stop 8 Transfers to Other Routes -

To Downtown Modesto Transfer to MAX **41** at: 9:56am, 1:56pm, 3:56pm

To Downtown Modesto Transfer to MAX **22** at: 7:45am, 8:45am, 9:45pm, 1:45pm, 3:45pm, 4:45pm.

To the Modesto Amtrak Station Transfer to MAX **25** Please check the MAX Ride Guide for times. Wait time exceed 30 minutes.

To Modesto Junior College East Transfer to MAX **30** at: 7:55am, 8:55am, 9:55am, 1:55pm, 3:55pm.

To Carpenter Rd. & Downtown Modesto Transfer to MAX **36** Check the MAX Ride Guide for times. Wait time exceed 30 minutes.

eTrans Stop 9 Transfers to Other Routes -

To McHenry Ave & Downtown Modesto Transfer to MAX **22** at: 7:56am, 8:56am, 9:56am, 1:56pm, 3:56pm.

To East Modesto Transfer to MAX **37** at: 8:03am, 9:03am, 10:03am, 2:03pm, 4:03pm, & 5:03pm.

To McHenry Ave & Downtown Transfer to StaRT **60** Check the StaRT Ride Guide for times. Wait time exceed 30 minutes.

RESOLUTION NO. 05-14

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ESCALON ADOPTING THE CITY OF ESCALON'S TITLE VI COMPLAINT PROCEDURES AND LIMITED ENGLISH PROFICIENCY PLAN

WHEREAS, the City of Escalon is a recipient of Federal Transit Administration (FTA) revenues through the State of California and is required to meet federal regulatory requirements for the Title VI, established by 49 C.F.R. part 21.7; and

WHEREAS, the FTA and the California Department of Transportation (Caltrans) requested that the City of Escalon provide a Title VI Complaint Procedures and Limited English Proficiency Plan that ensures that no person or group of persons on the basis of race, color, or national origin is subjected to discrimination in the level and quality of transportation services and benefits and that steps are taken to ensure that persons with limited English proficiency are provided these rights; and

WHEREAS, The City of Escalon developed an updated Title VI Complaint Procedures and Limited English Proficiency Plan based on best practices that meet FTA Guidelines.

NOW, THEREFORE, BE IT RESOLVED THAT the City Council of the City of Escalon hereby adopts the City of Escalon Title VI Complaint Procedures and Limited English Proficiency Plan presented.

BE IT FURTHER RESOLVED that the Transit Coordinator or designee shall be able to file and Title VI Complaint Procedures and Limited English Proficiency Plan presented to Caltrans.

PASSED, APPROVED AND ADOPTED this 5th day of May 2014 by the following vote:

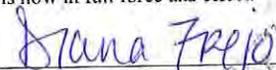
- AYES:** Councilmembers Swift, Fox, Laugero, Haskin, and Mayor Alves
- NOES:** None
- ABSENT:** None
- ABSTAIN:** None


EDWARD B. ALVES, Mayor

ATTEST:


DIANA TREJO, Deputy City Clerk

The foregoing is a correct copy of the original on file in this office which has not been revoked and is now in full force and effect.


DIANA TREJO, Deputy City Clerk of the City of Escalon, County of San Joaquin, State of California



ESCALON CITY COUNCIL
Minutes of May 5, 2014

A regular meeting of the Escalon City Council was called to order at the hour of 7:00 p.m., with Mayor Alves presiding.

PRESENT: Councilmembers Swift, Laugero, Haskin, and Mayor Alves

ABSENT: Councilmember Fox

PRESENTATION

- a. Bike to Work Week

Mayor Alves presented the proclamation to John Andoh.

7:05pm Councilmember Fox arrived and took his seat at the Dias.

CONSENT CALENDAR

These items are considered routine in nature and will be approved with one motion

1. Approval of Minutes from the Meeting of April 21, 2014
2. Approval of Register of Demands for May 5, 2014 in the amount of \$71,647.30
3. Consideration of Adoption of City of Escalon Title VI Complaint Procedures and Limited English Proficiency Plan
4. Consideration of Authorizing the Filing of the Transportation Development Act (TDA) Claim for Fiscal Year 2014-2015
5. Consideration of Authorizing Execution of a Professional Services Agreement with Al Seaton Consulting Services for Selling Transit Advertising on eTrans buses
6. Consideration of Ratifying the San Joaquin Council of Government's Annual Financial Plan for Fiscal Year 2014-2015

MOTION - It was m/s by Laugero/Fox that Consent Items No. 1, 2, 3, 4, and 6 be approved as submitted with Item No. 3 as RESOLUTION 05-14 and Item No. 4 as RESOLUTION 06-14. Motion carried unanimously with Councilmember Swift abstaining from check numbers 9245 & 52325 on Item No. 2. MINUTE ORDER NO. 25-14.

5. Consideration of Authorizing Execution of a Professional Services Agreement with Al Seaton Consulting Services for Selling Transit Advertising on eTrans buses

Councilmember Haskin stated the previous advertising contract had a clause stating a payment would be paid to the City in the amount of \$500-\$1,000 each year if no advertising was found for the bus. He then inquired if there will be a similar clause with the proposed Consulting Agency.

Transit Coordinator, John Andoh, explained the prior contract did not necessarily have a penalty clause but that the consultant offered to pay the monies for lack of effort on his part. He then explained adding a penalty clause to the contract would likely deter companies from entering the bid process.

MOTION - It was m/s by Haskin/Swift that Consent Item No. 5 Consideration of Authorizing Execution of a Professional Services Agreement with Al Seaton Consulting Services for Selling Transit Advertising on eTrans buses be approved as submitted. Motion carried unanimously. MINUTE ORDER NO. 26-14.

STAFF COMMUNICATIONS

7. Update on eTrans Marketing

Transit Coordinator Andoh provided an update on eTrans.

Councilmember Swift mentioned he recently took a ride on the bus and noted the driver was very friendly and professional.

Interim City Manager, Tammy Alcantor, stated staff recently attended a water board meeting with regards to the area of coverage on MSR4 Storm Permit Phase II. Staff is working with the water board to tailor the guidelines of the permit to focus on what the City needs.

Interim City Manager Alcantor stated Lionudakis did not complete the required improvements as ordered by the Court so the Attorney will be requesting a court date to seek enforcement.

MATTERS PRESENTED FROM THE AUDIENCE

No formal action taken on non-agenda items

No one spoke.

ADMINISTRATIVE MATTERS

8. Consideration of Amending the Existing Contract with Olympic Landscaping & Maintenance for Landscape Maintenance Services in the Westwood Country Maintenance District

Interim City Manager Alcantor presented the staff report.

Councilmember Haskin asked for more time for review of this item and would like staff to research where the cost of inflation is since the original contract was written.

Councilmember Swift noted he would be abstaining.

Councilmember Laugero agreed with Councilmember Haskin and asked for more time to research the cost of inflation.

Councilmember Fox agreed with staff's recommendation.

Kurt Danziger, 389 Noni, inquired about the City rebidding the project.

Mayor Alves stated with more time to review the item, staff will then be able to make a decision.

MOTION - It was m/s by Haskin/Laugero that Item No. 8 Consideration of Amending the Existing Contract with Olympic Landscaping & Maintenance for Landscape Maintenance Services in the Westwood Country Maintenance District be pulled for further review. Motion carried with Councilmember Swift abstaining. MINUTE ORDER NO. 27-14.

COUNCIL COMMUNICATIONS

Councilmember Swift thanked Public Works, Officers Medeiros, Flores & Martinez for their assistance at the Wine Stroll.

Councilmember Laugero commented that a letter was received from Grace Orosco regarding converting the old Union Pacific rail line into a bike path and he wondered if this is something staff could research.

Interim City Manager Alcantor explained some concerns including the property being located primarily outside of city limits and close to the waste water treatment plant where there are existing vandalism problems. She suggested Miss Orosco get in contact with the county to see if they are willing to collaborate on this project.

Councilmember Laugero inquired if there has been any contact with the apartment builder.

Interim City Manager Alcantor explained the City has been in contact with the builder and is waiting for a response.

Councilmember Haskin expressed concern about the cost of renting the community center. He inquired if the staff could analyze the pricing to see if prices need to be reduced.

Councilmember Laugero suggested offering a seasonal rate for renting the community center.

Councilmember Haskin expressed concern about the lack of street signs near Dent Elementary and asked Interim Chief of Police, Mike Harden, to see if signs are necessary.

Mayor Alves asked what the current practice is with renting out the transit busses.

Transit Coordinator Andoh explained two of the busses are federally funded and the operations of the third bus is federally funded which prohibits the City from using them.

CLOSED SESSION

Public Employee Evaluation, Gov't. Code Sec. 54957
Title: City Manager

No reportable action taken.

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:04 p.m.

Respectfully submitted,

Diana Trejo

Diana Trejo, Deputy City Clerk

The foregoing is a correct copy of the original on file
in this office which has not been revoked
and is now in full force and effect.

Diana Trejo



DIANA TREJO, Deputy City Clerk of the City of
Escalon, County of San Joaquin, State of California

